OTTAWA'S

# **Vital**Signs®

# 2007



The City's Annual Checkup









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### OTTAWA'S VITAL SIGNS® 2007

This report, as well as an expanded version with additional indicators and source links, is available at www.cfo-fco.ca.

# Vision, Mission and Values

The Community Foundation of Ottawa is a trusted centre for community philanthropy.

We accomplish this by:

- · being known and respected as an independent resource for addressing issues, and by connecting donors with granting opportunities;
- playing a major role in enhancing the nature and scope of philanthropy, primarily in the local community, but also nationally and internationally;
- expanding both the assets and the number of expected gifts, including endowments, for future generations to support changing issues.

We earn the community's respect and support by being innovative and flexible, and by maintaining the highest standards of excellence, efficiency and accountability in all of our endeavours.

#### Ottawa's centre for community philanthropy

Created by and for the people of Ottawa, the Community Foundation of Ottawa is a public, non-profit organization that has been serving the community since 1987. Our role is to connect people who care with causes that matter, enabling generous citizens to enhance the quality of life for all in our community. As a respected community convenor, we provide local leadership by bringing people together from all sectors to identify and address issues in our community in a proactive manner.

# Checking our City's Vital Signs

Welcome to the second edition of Ottawa's Vital Signs, an annual report card on the health of our city. Following the publication of our first Ottawa's Vital Signs report in October 2006, local feedback has been gratifying in its affirmation of the value and usefulness of the report among a wide variety of people and groups. The support of the community has been invaluable in the preparation of both years' publications, and we're confident that this spirit of collaboration is what will make the report an increasingly relevant and vital tool over the coming years.

Based on Canada's first annual Vital Signs report, published by the Toronto Community Foundation in 2001, Ottawa's Vital Signs is now one of a growing number of annual checkups being published across the country. On October 2, 2007 a total of 11 Canadian communities published Vital Signs reports, including Calgary; Kitchener and Waterloo; Medicine Hat; Montreal; Ottawa; Red Deer; Saint John; Sudbury; Toronto; Vancouver; and Victoria. Also this fall, Community Foundations of Canada, our national umbrella organization, publishes the first comprehensive national Vital Signs report.

It is through extensive consultation with community stakeholders and leaders, as well as our partner community foundations, that we have selected and graded the indicators for the 11 key areas examined in the Ottawa's Vital Signs report. The data included in the report were compiled by a team of research professionals from numerous reliable and respected sources. Now that we are in the second year of producing the report, we recognize the extensive opportunities this and future editions provide to highlight fundamental trends that are affecting our community's quality of life. This, in turn, will allow us to come together as a community in addressing issues of concern, and to celebrate successes and progress in other areas.

In 2007, the report indicates that we have much to be proud of in Ottawa. In fact, in terms of our community's level of education and capacity to learn, we might even deserve a little collective swagger. According to 2006 statistics, considerably more of our population had completed a post-secondary education than anywhere else in either the province or the country. Also on the plus side was the city's safety level, as we saw a decrease in both property crimes and violent crimes, and we found that our access to physicians and medical procedures is at a relatively healthy level.

There are, however, areas in definite need of improvement. As much as we enjoy our city's green space, we are not yet measuring up as responsible custodians of our environment.





The automobile still rules as the preferred mode of transportation, and both greenhouse gas emissions and residential waste levels are up. We are also experiencing high levels of obesity among both adults and youth in Ottawa, although physical activity has been on the rise. While housing prices are relatively low compared to other Canadian cities, we still have a high number of households on the social housing waiting list, and the gap between rich and poor remains a significant concern.

With the help of community graders, we have assigned each indicator in the report one of the following grades:

In dire need of corrective action

Of concern, needs attention

We're doing fairly well

We're doing well and headed in the right direction

We're doing great

Since the Community Foundation of Ottawa began taking the pulse of our city, there have been many encouraging developments that demonstrate the commitment of local people to improving the city's quality of life. With the community's support and participation, we hope that Ottawa's Vital Signs will continue to be a valuable and effective tool in the advancement of our collective interests and communal well-being.

James R. Nininger Chair, Board of Governors

Barbara McInnes President & CEO

# Context

In 2006, the population of the city of Ottawa was 812,130, which represented 7% of the provincial population. The population grew by 5% from its 2001 level of 774,070.

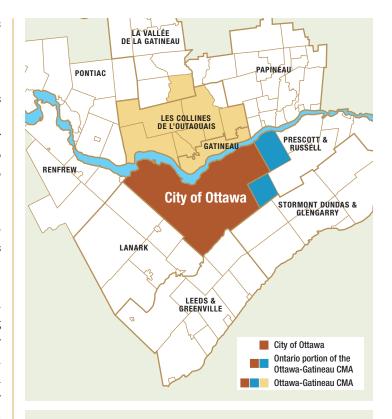
The median age of the population of Ottawa was 38.4 years in 2006, lower than the national median age (39.5 years) and the provincial median age (39). Seniors (aged 65 or over) account for 12% of Ottawa's population, compared to 14% nationally. Youth aged 14 and under account for 18% of the population.

In the 2001 census, 1% of Ottawa residents identified themselves as having an Aboriginal identity (defining themselves as North American Indian, Métis, or Inuit).

English is the language spoken by the majority of people in Ottawa. In 2001, 86% of individuals reported speaking English in the home. French is the second most commonly spoken language, with 20% of people reporting French language use. Chinese languages (Hakka, Cantonese and Mandarin) and Arabic are each spoken at home by nearly 3% of Ottawans, and Vietnamese is the fifth most common language, with 1% of people saying they speak it at home.

The median household income in Ottawa was \$80,300 in 2005, more than both the provincial (\$64,500) and national (\$60,600) levels. Household income in Ottawa has increased by 17% since 2000.

In 2006, the majority of people in Ottawa worked in the services sector (88%), compared to the goods-producing sector



The focus of Ottawa's Vital Signs (OVS) is the city of Ottawa; however, where appropriate, and when only regional data is available, OVS reports on indicators in the larger Ottawa-Gatineau Census Metropolitan Area (CMA). In most cases, the data presented are for the Ottawa CMA which is the Ontario side of the Ottawa-Gatineau CMA. The differences between the Ottawa CMA and the city of Ottawa are minimal.





(12%). Government is still the largest employer, with 18.9% of people working in public administration, significantly more than in the rest of the country where only 5% of people work in this sector.

Ottawa has a distinctly rural quality with its many villages and farms. There are 26 designated villages in the city of Ottawa. The three largest villages, Manotick, Richmond and Greely, account for about 40% of the combined population of the rural villages, while there are also small hamlets of less than 500 people, such as Ashton and Fallowfield. The outlying population is growing at a faster rate than that of the city overall as more people move away from the city's central core, resulting in some hitherto rural districts being transformed into suburbs.

#### Languages spoken at home

Note: Multiple responses are included.

% of respondents who identified this language being

Language	Count	spoken in their home
English	686,740	86.4%
French	155,305	19.5%
Chinese Languages	22,285	2.8%
Arabic	21,805	2.7%
Vietnamese	5,430	0.7%

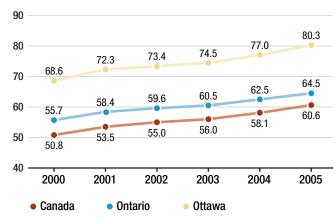
Source: Statistics Canada - 2001 Census

The boundaries of the city of Ottawa extend far beyond the city proper to the south and to the west, encompassing a very large amount of agricultural land - more than is found in other major Canadian cities. In fact, there are 1,267 farms within Ottawa's boundaries.

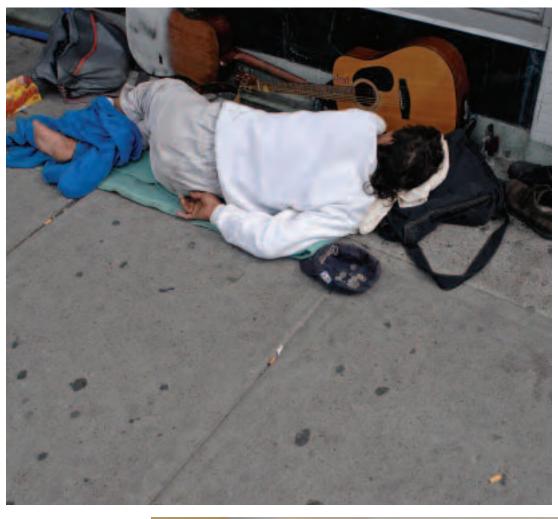
However, the number of local farms is declining. In 2001, there were 1,318 farms within the city's boundaries, and the share of the city that was used for farm land decreased slightly from 43% in 2001 to 41% in 2006. In 2006, 1,072 acres of agricultural land were lost to development.

### Median census family income in current dollars 2000-2005

(In thousands of dollars)



Source: Statistics Canada





## **Gap Between Rich and Poor**

Ottawa is a prosperous city, with its residents earning one of the highest income levels in the country. However, the gap between rich and poor continues to grow and almost one in five families lives below the poverty line.

In spite of growing prosperity, 70,830 families (19% of families) in Ottawa lived below the poverty line in 2005, up from 18.4% of families in 2000. The proportion of families living in poverty in 2005 was somewhat greater provincially (21%) and nationally (21.7%). ♣ ♣

While there was a slight decrease in the number of children living in poverty in 2005 (down from 23.7% in 2001 to 21.8%), poverty is still a reality for more than one in five nationally were both at 24%.

children in our city. Levels of child poverty provincially and

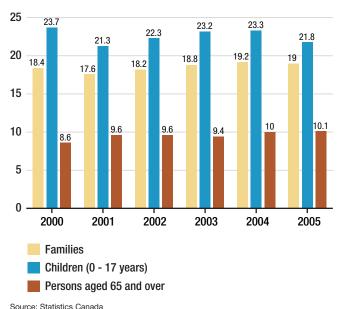
In Ottawa, 10% of elderly persons (65 and over) lived below the poverty line in 2005, up from 8.6% in 2000. Provincially, 11.5% lived below the poverty line and nationally, 14% of seniors lived below the poverty line.

It is estimated that close to 40,000 people in Ottawa require emergency food assistance through one of the programs that The Ottawa Food Bank supports. 39% of those were children. The number of people accessing food banks has increased each year since 2003.

In 2000, households in Ottawa's wealthiest neighbourhood (Rockcliffe Park) had an average annual income of \$225,035. This figure was six times greater than the average income in the poorest neighbourhood (located in Vanier) where the average annual household income was \$36,312. 44

#### Pre-tax overall poverty rate for Ottawa

(Low-Income Measures), 2000-2005



Food Bank users in Ottawa

	2003	2004	2005	2006
No. of People	35,957	36,363	38,691	39,833
No. of Children	14,275	14,218	15,143	15,626

Source: Ottawa Food Bank

# Safety

Despite a growing concern about crime, Ottawa is still a relatively safe city to live in. We are served quite well by emergency response teams, although certain targets are not being met.

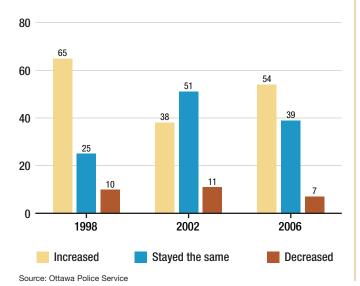
In a 2006 Ottawa Police survey regarding perceptions of safety, most respondents believed that crime had increased in the past three years.

In fact, both property crimes and violent crimes have declined significantly in recent years. In 2006, there were 3,075 incidents of property crime per 100,000 people in Ottawa. This represents a decrease of 1.3% from the previous year and 34% since 2000. ◆ ◆ ◆ ◆

In 2006, there were 580 incidents of violent crime committed per 100,000 people. This represents a 6.3% decrease in the violent crime rate from 2005 and 22% since 2000.

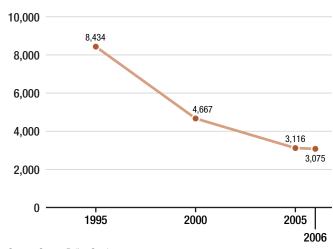
While the total numbers of crimes of violence and assaults showed a decline in 2006, homicides and attempted murders

### Percentage of respondents who believe that crime has increased over 3-year periods



#### Property crime rate in Ottawa

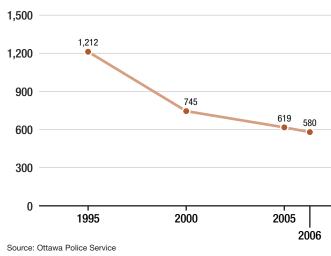
Per 100,000 people



Source: Ottawa Police Service

#### Violent crime rate in Ottawa

Per 100,000 people







rose to peak levels, above the five-year average. There were 16 homicides (up from 11 in 2005) and 22 attempted murders (up from 14 in 2005).

It takes police just over nine minutes to respond to Priority One (most urgent) calls in Ottawa. This has not changed significantly since 2003.

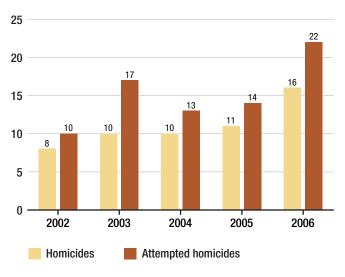
The response times for ambulance service in the city of Ottawa have been drifting further away from the stated goals of 8:59 minutes in the downtown area and 15:59 minutes for low-density areas. In 2006, the reported response time for ambulance service in high-density areas was 12:32 minutes (compared with 12:00 in 2005), and 18:46 minutes in low-density areas (compared to 18:18 in 2005).

#### Response times for ambulance service

	2002	2003	2004	2005	2006
High-density areas	10:50	11:05	12:06	12:00	12:32
Low-density areas	16:30	17:16	19:14	18:18	18:46

Source: City of Ottawa, Community Protection Services

### Homicides and attempted homicides in Ottawa 2002-2006



Source: Ottawa Police Service

### **Health and Wellness**

While more people in Ottawa are physically active and fewer people are smoking, obesity levels are up among both adults and youth. There are more physicians in Ottawa than in other parts of the country. However, slightly over one in ten people do not have access to a family physician and wait times for many key medical procedures are a concern.

The proportion of adults who smoke has declined over time. In 2006, smokers constituted 16.7% of the adult population, down from 21% in 2002. This is lower than the proportion of the population who smoked across the province in 2005 (20.7%) and nationally (21.7%). ♣ ♣ ♣

The proportion of Ottawa high-school smokers decreased dramatically from 20.9% in 2003 to 15.9% in 2005. ♣ ♣ ♣

With 56.4% of the population (aged 12 and over) being moderately physically active in 2005, the rate of physical activity in Ottawa was higher than in the rest of Ontario and Canada (51% for both), and up from 55.1% in 2003. However, women and girls (53.2%) continued to be less physically active than men and boys (59.8%).

The rate of adult obesity increased significantly in 2006. 16% of the adult population in Ottawa reported that they were obese, compared to 12% in 2003.

In 2005, 18.3% of Ottawa youth aged 12 to 17 reported height and weight ratios that would classify them as overweight or obese. This was up slightly from 16.4% in 2003.

The number of active physicians (family practitioners and specialists) per 100,000 people in Ottawa was 294 in 2005. This number has remained stable since 1998 when it was first collected. Ottawa's physicians-to-population ratio

#### Adult Smokers aged 19 and over, Ottawa

	2002	2003	2004	2005	2006
Rate (%)	21.0	20.8	19.4	15.2	16.7

Source: City of Ottawa, Public Health

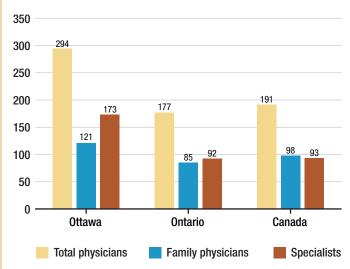
exceeds that of the province's (177/100,000) and of Canada's overall (191/100,000).

In Ottawa and Eastern Ontario (the jurisdiction of the Champlain Local Health Integration Network), 88.5% of people over 18 years old reported having regular access to a family doctor in 2006. Provincially, 91.6% of residents reported having regular access. • • •

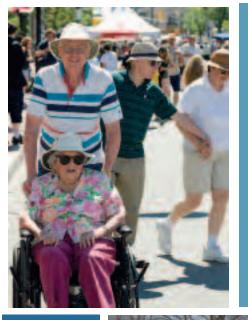
Citizens in the Ottawa area are served reasonably well in terms of wait times for some medical procedures, such as angioplasty and neurological cancer surgeries. However, we still lag behind the rest of the province in 12 of 19 procedures, including MRIs, breast cancer surgeries, prostate cancer surgeries and hip replacements.

#### Physicians in Ottawa

Per 100,000 people



Source: Canadian Institute for Health Information







### Wait Time (days)

Feb-Mar 2007

	Champlain LHIN	Province
DIAGNOSTIC SCANS		
MRI (Magnetic Resonance Imagir	ng) 149	108
CT (Computerized Tomography)	73	61
CARDIAC		
Angiography	27	24
Angioplasty	8	18
Bypass Surgery	45	42
CATARACT SURGERY		
Cataract Surgery	265	159
JOINT REPLACEMENT		
Joint Hip Replacement	317	252
Joint Knee Replacement	496	391

	Champlain LHIN	Province
CANCER SURGERIES		
Bone, Joint and Muscle Cancers	398	92
Breast Cancer	46	38
Eye Cancer	N/A	72
Gastrointestinal Cancers	49	46
Genitourinary Cancers	70	75
Head and Neck Cancers	98	76
Liver and Pancreatic Cancers	37	61
Gynaecological Cancers	60	72
Lung Cancers	21	39
Neurological Cancers	36	74
Prostate Cancers	113	92
Thyroid and Endocrine Cancers	97	118

Source: Ontario Ministry of Health and Long-term Care

# Learning

Ottawa has one of the most highly educated populations in the country and is well served by its educational institutions and public library.

In 2006, 60% of Ottawa's population (15 and over) had completed a post-secondary education (university degree, post-secondary certificate or diploma). This is up from 55% in 2001 and 44% in 1990. The proportion of our population with this level of schooling is substantially higher than that of Ontario (50%) and Canada (49%).

In 2006, 14.6% of the population (15 and over) in Ottawa had not completed high school. The rate was down from 24% in 1990 when these data were first available. Ottawans are doing better than those in the rest of the province (21.6%) and the country (23%).

In 2006, the Ottawa Public Library (OPL) saw a 32% increase in total library visits over 2005. An increase in physical visits was complemented by a substantial increase in virtual visits, which skyrocketed from 2,250,266 to 4,135,550. • • • •

#### Library service usage

	2004	2005	2006
Items Circulated	9,019,513	9,210,315	9,711,880
Change from previous		2.12%	5.45%
Physical Visits	5,045,820	4,390,150	4,615,050
Change from previous		-12.99%	5.12%
Virtual Visits	1,839,206	2,250,266	4,135,550
Change from previous		22.35%	83.78%
Total Visits	6,887,030	6,642,421	8,752,606
Change from previous		-3.55%	31.77%
Program Attendance	201,878	191,828	188,176
Change from previous		-4.98%	-1.90%

Source: Ottawa Public Library





The Composite Learning Index provides an annual measure of Canada's performance in a number of areas related to lifelong learning. The CLI is based on statistical indicators that reflect the different ways Canadians learn, in school, in the home, at work and within their community.

Although overall usage of library services is on the rise, the number of people attending OPL programs fell for the second year in a row.

According to the 2007 Composite Learning Index, the overall lifelong learning index score for the city of Ottawa was 91. The national score was 76 and the provincial score was 80.

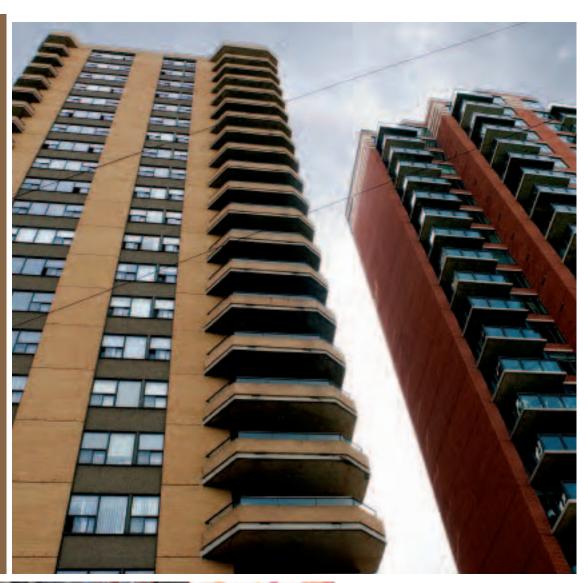
First-year tuition for students entering post-secondary institutions in Ottawa increased for the 2007-2008 academic year. The average tuition for general Arts and Science programs at Ottawa's universities is currently about \$4,600, an increase of 3% over last year. To attend one of the city's colleges, students can expect to pay approximately \$2,686, an increase of 4% over last year. • •

Overall, Ottawa children are doing very well with regards to school readiness to learn. In 2005/2006, children attending senior kindergarten scored higher on all early development measures compared to the average score of children across the country.

Early Development Index Domain Scores collected across the country. Average score of

Domain	Ottawa 2005/2006	children across Canada over time (2000 – 2004)
Physical Health and Well-being	8.94	8.79
Social Competence	8.46	8.29
Emotional Maturity	8.12	8.05
Language and Cognitive Development	8.59	8.36
Communication Skills and General Knowledge	7.77	7.73

Source: Parent Resource Centre of Ottawa





## Housing

Affordable housing is a standard measure of a city's well-being. While housing remains relatively affordable for most people in Ottawa, there is still a large segment of the population for whom safe or affordable housing is out of reach.

In 2006, the average house price (resale market) in Ottawa was \$257,481. This represents an increase of 3.7% from 2005. House prices in Gatineau increased more sharply over the same period (5.1%) to an average of \$172,527. In Toronto, the average price for a house climbed to \$352,388, representing an increase of 4.8% from 2005.

People in Ottawa spent an average of three times their household income on a house in 2005. In Ontario and Canada overall, people spent four times their household income on a house.

The average monthly rent of a two-bedroom apartment in Ottawa in 2006 was \$941, a slight increase from 2005 (\$920). In Gatineau, rent remained relatively stable, increasing slightly from \$660 to \$667. • • •

Ontario Works income for a single person is \$548 per month; the average rent for a bachelor apartment in Ottawa is \$663.

In 2006, there were 23,160 social housing units available in the Ottawa area, up from 22,921 in 2005. Nonetheless, there were still 10,055 households on the social housing waiting list, up from 9,914 in 2005.

The number of people accessing Ottawa's emergency shelters continues to rise. 9,010 individuals used shelters in 2006, an increase of 2% over 2005 and 4% over 2004. The number of children using shelters increased by 12% and the number of single women accessing shelters rose by 15%.

#### Shelter usage

	2004	2005	2006
Individuals in an emergency shelter	8,664	8,853	9,010
Single men	4,845	4,905	5,007
Single women	1,221	1,267	1,451
Youth	509	543	607
Families (Children/Adults)	631 (1,092/997)	668 (1,035/1,103)	615 (1,163/782)
Times shelter beds were used	323,612	310,299	323,625

Source: Alliance to End Homelessness Ottawa

# **Getting Started in the Community**

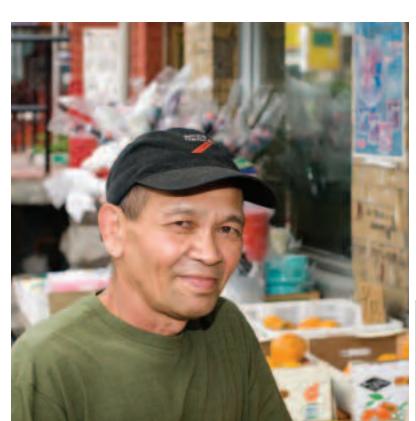
New immigrants are entering the city with strong educational and professional qualifications. Their challenge, however, has been to secure employment in their fields once they arrive.

Nearly half (48%) of immigrants to the city of Ottawa in 2005 had completed a post-secondary education, including 37% who had completed a university degree.

In 2003, 50% of immigrants (to the Ottawa-Gatineau CMA) were working in their chosen field within two years of arrival. This was higher than in the rest of Canada, where only 42% of newcomers were working in their chosen field within two years of arrival.

The unemployment rate of recent immigrants to Ottawa has declined over time from 24.4% in 1996 to 13.9% in 2001. The national average in 2001 was 12.7%. The unemployment rate of recent immigrants was still much higher than that of non-immigrants, which was only 4.9%.

In 2006, the youth (15 to 24 years old) unemployment rate for Ottawa was 11%. This was lower than the provincial (13%) and national (12%) rates. • • • •





### **Arts and Culture**

Ottawans are highly engaged and supportive of the city's arts and culture community.

In 2006, 12,800 Ottawans were employed in cultural industries, which represented 2.65% of total employment in all industries. The proportion of people working in this sector in Ottawa was greater than that of the province (2.2%) and of the country overall (1.95%). In fact, employment in this sector in Ottawa was up 80% from 7,100 people in 1987, the earliest year for which data are available.

In 2005, the average annual household expenditure on arts and culture in Ottawa was \$1,244. This was well above the Canadian average of \$900 per household.

In 2005, 50% of people in Ottawa reported having attended concerts. Proportionally, this was greater than people in the cities of Montreal (46%), Toronto (45%) and Calgary (43%), but lower than in Victoria where 51% attended concerts. Nationally, 44% of people attended concerts.

The local scene continues to be vibrant. On July 7, 2007 the Ottawa Citizen newspaper listed 168 different cultural activities taking place in the city. These activities included art shows, museum exhibitions, literary events, dance, music, and theatre performances. The count in the same Saturday edition last year was 131. • • • •

#### Persons employed in cultural industries in 2006

(as a percentage)

National	1.95
Ottawa	2.65
Toronto	2.95
Montreal	2.36

Source: Statistics Canada





### **Environment**

There is growing concern for the environment and decisions made today by residents and governments will have a lasting impact on our quality of life. Greenhouse gas emissions and waste creation are areas in need of citizens' attention.

In 2001, greenhouse gas emissions from automobiles and trucks in the Ottawa-Gatineau CMA were 2.56 tonnes per capita. For comparative purposes, Victoria's rate was 1.7 tonnes per capita and Sudbury's was 3.44.

In 2006, Ottawa's residential solid waste diversion rate was 32.4%. Waste diversion refers to household waste that is diverted through various Reduce, Recycle and Reuse programs. This was essentially unchanged from 2005 (32.3%), and is below the City's goal of 40% and the provincial target of 60%.

Solid waste collected per person in 2006 was 371 kg, up 3.3% from 2005. • •

In 2006, there were two smog alerts which lasted a total of five days. This was considerably lower than in 2005, when there were seven alerts which lasted a total of 25 days. In 2004, there was one alert which lasted one day.

Ottawa has four beaches within the city limits. Each beach has unique physical features that contribute to water quality results. During the summer of 2006, Britannia Beach was open all summer long, while no-swim advisories were posted for 29 days at Westboro Beach, 10 days at Mooney's Bay Beach and 45 days at Petrie Island Beach.

### Green house gas emissions for transportation for selected CMAs, 2001

(tonnes per capita)

Victoria Vancouver Montreal	4 7
	1.7
Montreal	2.08
	2.37
Ottawa-Gatineau	2.56
Toronto	2.63
Calgary	2.75
Sudbury	3.44

Source: Transport Canada/Environment Canada

### Beach closings

Number of days closed

Beach	2002	2003	2004	2005	2006
Britannia Beach	18	9	1	1	0
Westboro Beach	20	11	22	22	29
Mooney's Bay Beach	4	0	0	0	10
Petrie Island Beach	N/A	N/A	N/A	15	45
Total	42	20	23	38	84

Source: City of Ottawa, Public Health





### Work

Employment opportunities are growing in the city but increased supports, such as accessible child care, are necessary to support working parents.

In 2006, the unemployment rate in Ottawa was 5.1%, the second-lowest rate for years in which data were available (1987). This was well below the national and provincial levels (both at 6.3%). • • • •

With full-time employment growth of 4% in 2006, Ottawa experienced growth above the national rate of 1.9%, as well as the provincial rate of 1.5%. The rate exceeded the average growth of 1.5% between 1987 and 2006.

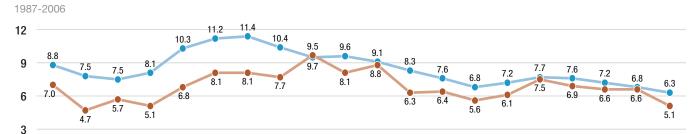
The proportion of total workers that worked part-time in Ottawa in 2006 was 19.1%. Involuntary part-time workers

(for whom this was not a choice) accounted for 4.3% of all workers. This was down from 5.9% in 1997. It is comparable to the national average of 4.3% and just below the provincial average of 4.5%.

The number of children on waiting lists for licensed childcare increased dramatically from 8,183 in 2005 to 10,979 in 2006. This is an increase of 34% in just one calendar year. 🍨 🍨

However, the percentage of those waiting for subsidized childcare dropped from 50% to 39%.

#### Unemployment rate in Ottawa and Canada



1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 Canada Ottawa Source: Statistics Canada





# **Belonging and Leadership**

A measure of a community's vitality is the degree to which people are involved in their community. Ottawa residents volunteer and make charitable donations more than most, but more could be done to fully engage a larger proportion of the population.

In 2004, 54% of people in Ottawa volunteered. This was higher than in Ontario and Canada where the volunteer rates were 50% and 45%, respectively.

30.5% of tax filers in Ottawa made charitable donations in 2005, down slightly from 31.3% in 2004. This was higher than the national (25%) and provincial (27.1%) rates.

A traditional purpose of youth camp programs in Canada is leadership development. The City of Ottawa offers various camps for children and youth in the summer months. The average weekly price of these camps is \$200. Camp prices rose between the summers of 2006 and 2007 by 4%.

In 2006, 53.5% of eligible voters voted in the municipal election. This result was a significant improvement over the previous election when only 32.4% of voters went to the polls. • • • •

Belonging to a religion is an indicator of belonging in a community. In 2001, 85% of Ottawa residents identified themselves with a religion, consistent with the national average of 84%. However, only 28% of residents aged 15 and over in Ottawa-Gatineau attended church at least once a month in 2001, a decrease from 35% a decade earlier.

#### Volunteer Rate

2004

Montreal	32.5
Toronto	46.2
Calgary	44.6
Vancouver	42.6
Victoria	43.7
Ottawa	53.7
Saskatoon	55.9
Sudbury	56.9

Source: Canadian Council on Learning, based on Statistics Canada





# **Getting Around**

Public transit is becoming more accessible for people with disabilities, however Ottawa residents overall still under-utilize the public transportation system. Persuading more people to take public transit continues to be a challenge.

In 2006, OC Transpo had 626 low-floor accessible buses out of a total of 942 buses on the road. This represented an increase to 66.5% from 58% in 2005. ♣ ♣ ♣

In 2007, the City issued 40 new accessible taxi licenses, bringing the number to 65. This is still far from the target of the 185 licenses required to meet local demand.

Ottawa residents still love their cars. In a one-day period in the fall of 2005, people made 71% of their trips by car (58% as drivers, 13% as passengers). A trip is defined as any excursion from an origin to a destination for a single purpose.

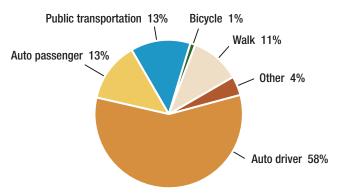
- During the same one-day period, people used public transit for 13% of their trips. Overall, transit use has decreased from the 1986 rate of 15%, but is higher than the 1995 rate of 10%.
- The proportion of people walking or bicycling was about the same in 2005 as in 1995 (with 1% bicycling and 11% walking).

• Finally, 4% got around by using other modes of transportation, such as Para Transpo, school buses, motorcycles, taxis and ferries, among others.

Ottawa residents used the bus an average of 119.3 times in 2006, a 1.3% increase over 2005. OC Transpo carried 91.8 million passengers in 2006, representing an increase of 2.6% over 2005. • • •

#### Travel by mode in the National Capital Region

2005, over 24-hour period



Source: 2005 Origin Destination Survey



# Acknowledgements

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All those who anonymously completed our on-line grading survey. This included current and former CFO Board and committee members, Foundation donors, representatives of both Ottawa's business and not-for-profit communities, local opinion leaders and key informants from each of the issue areas identified through the consultation process.

#### Participating Vital Signs Community **Foundations**

CFO acknowledges our partnership with ten other community foundations releasing Vital Signs reports in 2007: Victoria, Vancouver, Calgary, Medicine Hat, Red Deer, Waterloo Region, Sudbury, Toronto, Montréal and Saint John. To access their reports, visit www.vitalsignscanada.ca

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Vital Signs is an annual community checkup conducted by community foundations across Canada that measures the vitality of our cities, identifies significant trends, and assigns grades in at least 10 areas critical to quality of life. Vital Signs is based on a project of the Toronto Community Foundation, and is coordinated nationally by Community Foundations of Canada.



Using a five-point rating system (an ordinal scale), community graders ranked each indicator in this report according to their views of Ottawa's performance in each area. For ease of understanding, and in order to summarize the collective sentiment of the graders, a median value has been assigned to each indicator which represents the midpoint of the range of responses received.

The grades in the report are represented by tree symbols and are arranged in the following order of value:

One tree: In dire need of corrective action
Two trees: Of concern, needs attention
Three trees: We're doing fairly well

Four trees: We're doing well and headed in the right direction

Five trees: We're doing great





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Ottawa's Vital  $\mathsf{Signs}^{\texttt{0}}$  is an initiative of the Community Foundation of Ottawa.

This report, as well as an expanded version with additional indicators and full source data and links, is available on our website: www.cfo-fco.ca

Aussi disponible en français



